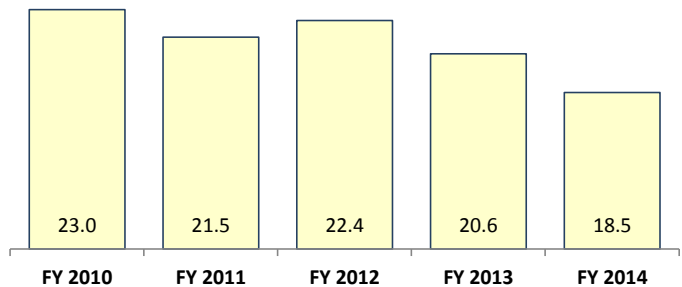


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Workforce Summary Document prepared by the State Auditor's Office.
Based on information **self-reported** by the agency, the following items are worth noting.

Full-Time Equivalent (FTE) Employees

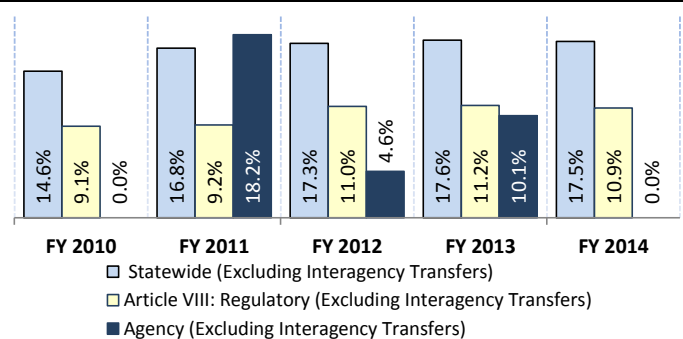
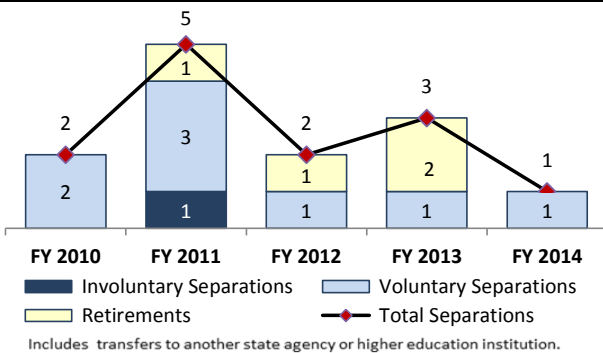
Under the contingency for the Self-directed, Semi-independent Agency Project Act, the agency has no FTE cap. The FTEs listed are paid from non-appropriated funds. Compared to fiscal year 2010, the agency has seen a decrease of 4.5 FTEs (19.6 percent) in the total number of FTEs.



Source: State Auditor's Office Full-time Equivalent System.

Employee Turnover ^a

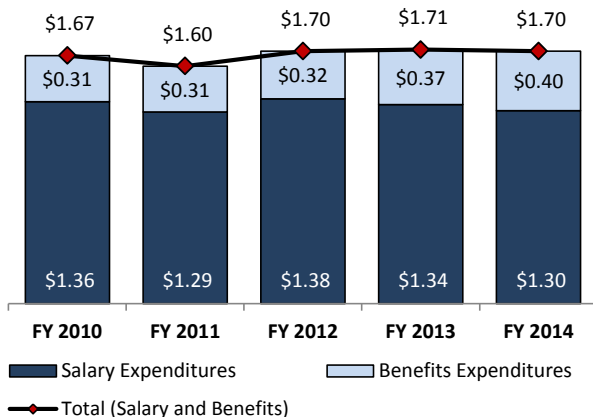
Excluding interagency transfers, the turnover rate within the agency (0.0 percent) was lower than the statewide turnover rate (17.5 percent) and lower than the turnover rate of Article VIII agencies (10.9 percent) during fiscal year 2014. The fiscal year 2014 agency turnover rate including employees who transferred to another state agency or higher education institution was 5.5 percent.



Compensation Information ^a

The average agency salary in fiscal year 2014 of \$65,909 represented an increase of 23.5 percent compared to the average agency salary in fiscal year 2010. In fiscal year 2014, 23.5 percent of employees were paid below the midpoint of the salary range in which they were assigned; and total agency expenditures for salary and benefits were higher compared to fiscal year 2010.

Salary and Benefits Expenditures (in Millions)



Average Salary Trends

	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014
Executive Director	\$108,303	\$ 108,303	\$ 114,801	\$ 121,690	\$ 125,340
Agency Average	\$ 53,356	\$ 55,615	\$ 57,890	\$ 61,154	\$ 65,909
Article Average	\$ 49,835	\$ 50,584	\$ 51,237	\$ 52,093	\$ 53,839
Statewide Average	\$ 39,265	\$ 39,804	\$ 40,160	\$ 40,398	\$ 42,116

Note: With the exception of the executive director, the average salaries are for classified regular, full-time employees only.

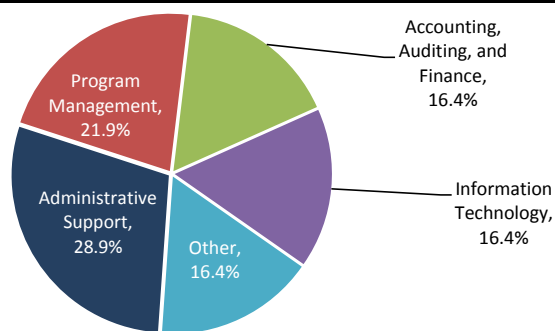
Number of and Total Dollars Spent on Salary Actions

	Fiscal Year 2013		Fiscal Year 2014	
	Actions	Dollars Spent	Actions	Dollars Spent
Promotions	1	\$ 1,858	3	\$ 9,812
Merits	15	\$ 28,261	12	\$ 9,358
One-Time Merits	2	\$ 3,991	4	\$ 9,943
Equity Adjustments	0	\$ 0	0	\$ 0
Reclassifications	2	\$ 0	0	\$ 0
Totals	20	\$ 34,110	19	\$ 29,113

^a Turnover, salary trends, and salary action information was prepared from quarterly and year-end summary information received from the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System (USPS), the Human Resource Information System (HRIS), and the Standardized Payroll/Personnel Reporting System (SPRS). Unless otherwise indicated, these data are reported for classified regular, full-time and part-time employees. Salary and benefit information was taken from the Uniform Statewide Accounting System of Texas.

Job Classifications^b

Fiscal Year 2014 Major Occupational Categories



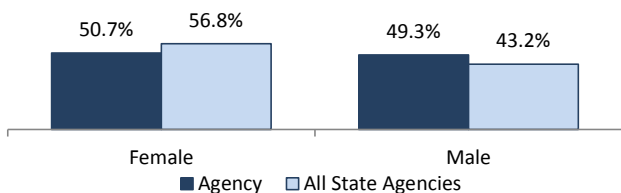
Agency Job Classifications

In fiscal year 2014, the majority (53.3 percent) of employees were classified in the following job titles: Customer Service Representative (16.4 percent), Accountant (16.4 percent), Program Specialist/Program Supervisor (13.7 percent), and Administrative Assistant (6.8 percent).

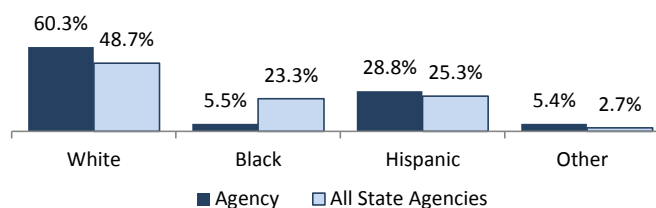
Fiscal Year 2014 Workforce Demographics^b

On average, employees at the agency were 51.0 years of age and had 7.3 years of agency length of service. Of the agency's employees, 83.6 percent were 40 years of age or older, and 43.8 percent had fewer than 5 years of agency length of service.

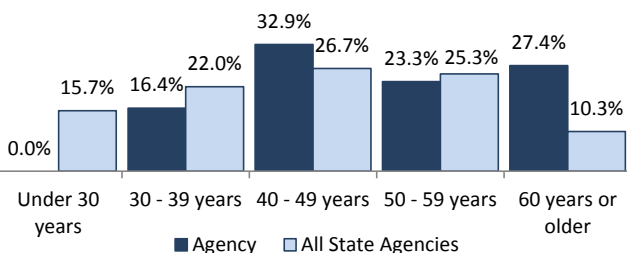
Gender



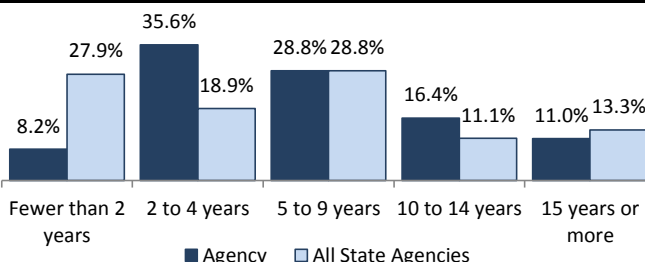
Ethnic Group



Age



Agency Length of Service

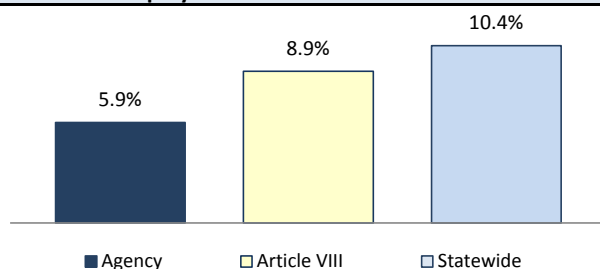


^b Job classification and demographic information was prepared from quarterly and year-end summary information received from the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System (USPS), the Human Resource Information System (HRIS), and the Standardized Payroll/Personnel Reporting System (SPRS). Data includes classified regular, full-time and part-time employees. Demographic data may appear skewed for agencies with fewer than 50 employees.

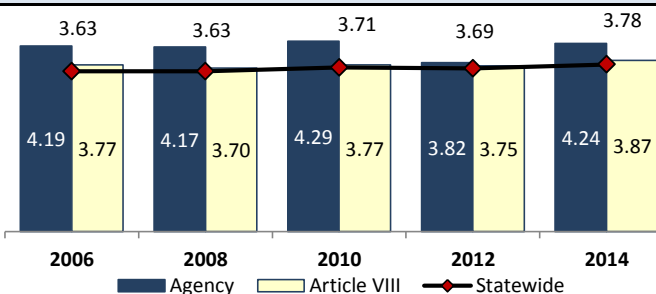
Survey of Employee Engagement^c

The Survey of Employee Engagement, administered by the University of Texas at Austin, is an instrument that measures employees' job satisfaction and employees' perceptions of the effectiveness of the agency. Scores range from 1 to 5, with 5 being the highest. Overall, the agency's score is higher than the state average and has increased since the last survey cycle.

Percent of Employees Who Intend to Leave Within 1 Year^d



Overall Employee Satisfaction



^c Information on the Survey of Employee Engagement was received from the Organizational Excellence Group at the University of Texas at Austin.

^d Percentage is based on the number of employees who answered the question in the 2014 survey.